



# UNIFY

## UCA 5.1 + 5000



5000 CP



UCA v5.1



## Boost Your Mitel 5000 CP Phone System To Give Your Business a Shot In the Arm!

Sometimes a technology comes along that just makes too much sense to ignore. The **UCA ALL-IN-ONE Solution** from Mitel does just that. It's the perfect addition for the owner of a **Mitel 5000 CP Business Phone System**. Here's why:

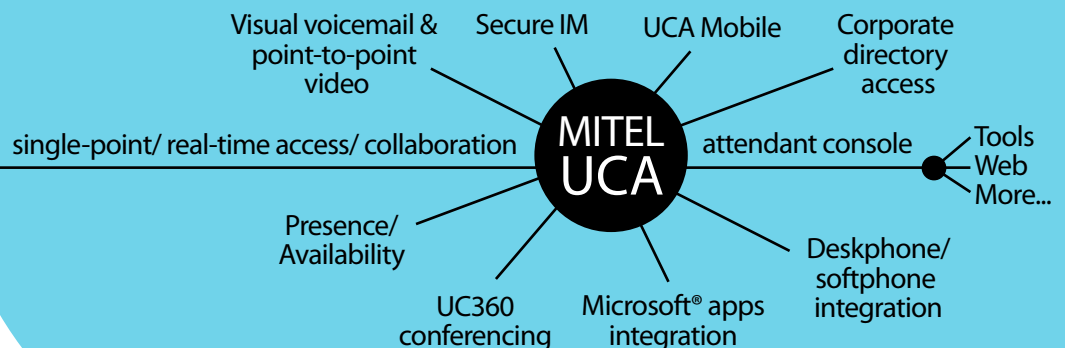
### UNIFY YOUR CONNECTIONS!

#### Benefit Highlights:

- Increase communications efficiency, channels, and response time
- Choose from voice communications, conferencing, and collaboration
- Stay connected, and dial through your office PBX, wherever you are
- Improve customer responsiveness and issue resolution
- Integrate with popular business applications
- Simplify and expand mobility features
- Reduce costs across the board\*

*\*With UCA any phone call can become an audio or web conference with the click of mouse. SAVE! This feature eliminates the need to pay for hosted external conferencing services.*

## Unified Communicator Advanced (UCA) available now for the Mitel 5000 Communications Platform



# JUST ONE!

**ONE** Solution  
**ONE** Server  
**ONE** Management View  
**ONE** Point of Control  
**ONE** Place for All  
Communications Tools

## New and Improved with UCA version 5.1:

- **Desktop Client**
  - SIP Softphone
  - Call handoff
  - New look and feel
  - Contact Grouping Options
  - New Launchpad Behavior
  - Hot Desking Support
  - Web Client In-Call Features
- **UCA Mobile**
  - iPhone / iPad
  - Dynamic Presence
  - Instant Messaging
  - SIP Softphone
  - Android
  - SIP Softphone
- **UCA Visual Voice Mail**
  - Integration with Mitel NuPoint Unified Messaging™ (UM)
  - View voice mail details (type, caller, time, duration, presence info)
  - View presence and calendar of person who left the voice mail
  - Click to call, instant message, email, conference
  - Play back voice mail
  - Send voice mail
  - View faxes

# UNIFY

## UCA 5.1 + 5000



5000 CP



UCA  
v.5.1



**FIRST**  
TELECOMMUNICATIONS

**4523 Broadmoor S.E.**  
**Grand Rapids, MI 49512**  
(616) 942-7500 Grand Rapids Office  
(616) 942-0038 Grand Rapids Fax  
(800) 562-0221 Toll Free  
[www.first-tel.com](http://www.first-tel.com)